



Conditions of Entry - purpose

1. Cloud 8 is owned and operated by Golden Vision Entertainment Pty Ltd (ABN 47 631 264 572) (GV).
2. The purpose of these conditions of entry (Conditions of Entry) is to ensure the safety and enjoyment of all entrants to Cloud 8 venues and premises (Premises), including patrons, contractors and employees.
3. These Conditions of Entry are subject to change without notice and at the discretion of GV.
4. In these Conditions of Entry, references to:
 - a. we, us, or GV means GV, and its employees, agents, officers and other representatives;
 - b. you or your refers to you, or any person with you, including any dependents or children under your supervision.

Summary

5. You must comply with these Conditions of Entry and follow the reasonable directions of GV team members, as well as any signage in relation to your entry and use of the Premises.
6. We reserve the right to deny entry to or remove any person from the Premises.

Your belongings

7. You are responsible for the security of your own belongings while on the Premises and you must not:
 - a. leave any bags or personal items unattended;
 - b. have in your possession and/or refuse to surrender to GV team members any prohibited items including but not limited to:
 - i. Illicit substances;
 - ii. Dangerous or inappropriate items (e.g. weapons, fireworks);
 - iii. Professional cameras, selfie sticks, GoPros and iPads (personal camera phones are permitted unless otherwise advised – restrictions may apply to taking photographs or making recordings);
 - iv. Glass and/or aluminium containers (unless otherwise advised);
 - v. Liquids, aerosols or inhalers of any type including perfume, aerosol deodorants, bottled eliquid, eye drops and hand sanitisers (unless otherwise advised);
 - vi. Glow sticks, laser pointers, “selfie sticks”, poles or “totems”;
 - vii. Promotional material of any kind;
 - viii. Food or alcohol (unless otherwise advised); and

- ix. Umbrellas, facial masks (unless required by law or for health and safety reasons) or high vis workwear.
 - c. refuse to undergo or to permit a physical search or a search of your belongings.
8. We reserve the right to:
- a. modify at any time the list of prohibited or restricted items set out above. If we do so, we will use reasonable efforts to advise you of this prior to your attendance at the Premises;
 - b. inspect and search you and your belongings prior to entry to the Premises and/or while you are on the Premises;
 - c. require any bag or personal items to be stored in our cloakroom, which may attract a fee;
 - d. exclude all bags or personal items from the Premises when deemed appropriate; and
 - e. deny entry or remove you from the Premises (without refund) if you refuse to comply with these Conditions of Entry.

Your behaviour

9. You are responsible for behaving in a manner that does not interfere with the safety and enjoyment of others. Specifically, you must not:
- a. behave in a manner which causes or may cause property damage or that threatens or may threaten the safety of patrons or any other persons;
 - b. behave in a manner that unreasonably interferes with other patrons enjoyment of the Premises, including through the use of cameras, mobile phones, personal computers, paging devices or other electronic devices;
 - c. behave in a disorderly manner including as a result of intoxication or display unlawful or offensive behaviour; or
 - d. behave in a rude or aggressive manner to any other person including GV staff.

Other responsibilities

10. You must not:
- a. touch or interfere with any item of equipment at the Premises unless such item is clearly designated as an interactive item;
 - b. smoke or use e-cigarettes indoors at the Premises or in any other area at the Premises which is designated non-smoking;
 - c. take photographs, audio, or video recording where this has been restricted;
 - d. consume food or drink (including alcohol) purchased outside the Premises (except as expressly permitted);
 - e. purchase or consume alcohol at or on the Premises unless you are 18 years of age or older;
 - f. bring animals onto the Premises, unless they are registered assistance animals;
 - g. enter areas of the Premises not open to the public, unless authorised by GV; or
 - h. bring bicycles, motorcycles, motorised/electric scooters or segways into the Premises without the express permission of GV.

Children

11. Unless specified to the contrary, children under 18 years of age will only be permitted entry to the Premises if they are in the company of a responsible adult. A responsible adult means a person who is 18 years or older and is:
 - a. the child's parent, step-parent, guardian, grandparent; or
 - b. a person who is acting in place of a parent and who could reasonably be expected to exercise responsible supervision of the child.

Use of your image

12. You consent to and authorise us to film, record or photograph you (Recordings), and to reproduce Recordings in any audio, video, or photographic display or other transmission, exhibition, publication or reproduction in any medium or context for any purpose without further authorisation by, or compensation or attribution to you. All Recordings are our sole property and you release us from liability arising on account of such usage.
13. Security cameras operate on the Premises and you acknowledge that you may be filmed when attending the Premises.

When you must stay at home

14. You must stay at home and must not attend the Premises if you are required to self-isolate or quarantine due to:
 - a. being a confirmed case of COVID-19;
 - b. have COVID-19 symptoms; or
 - c. have been tested for COVID-19 and are awaiting test results.
15. The symptoms of COVID-19 include: fever, chills or sweats, cough, sore throat, shortness of breath, runny nose or loss of sense of smell.

COVID safety when you attend our Premises

16. When you attend our Premises, you must comply with any COVID-19 safety protocols or requirements notified to you by GV (including by way of signage at the Premises or by way of line markings on the floor). This includes complying with:
 - a. Hand hygiene requirements;
 - b. Appropriate cough and sneeze etiquette;
 - c. Physical distancing requirements (including physical spacing requirements while queuing); and
 - d. Person limits for particular spaces and areas, or person density requirements.
17. Depending on the public health restrictions applicable at the time of your visit, requirements may also include:
 - a. temperature checking; and
 - b. wearing a properly fitted mask, unless eating/drinking or as otherwise advised, or unless you have an exemption.

General health and safety

18. A GV recreational activity means any leisure activity of any kind (whether related to karaoke or otherwise) that is conducted at our Premises which you participate in, including passive participation, for example, by observing a recreational activity.

19. Participation in a GV recreational activity can be inherently dangerous and may result in serious personal injury and/or death. Particular risks include photosensitive epilepsy or seizures, cardiac or respiratory arrest, twists, sprains, broken bones, damage to hearing, and other physical injuries and/or death. If you suffer from a pre-existing health condition, you are advised to consult your medical professional before participating in a GV recreational activity to determine:
- a. whether you face any risks associated with your health condition; and
 - b. whether our recreational activities are suitable for you.

Entry may be refused or you may be required to leave

20. You may be refused entry or required to leave the Premises if you:
- a. refuse to comply with any COVID-19 safety protocols or requirements notified to you by GV;
 - b. refuse to comply with any reasonable health and safety directions given by GV representatives;
 - c. are exhibiting symptoms of COVID-19, as notified to or as assessed by GV representatives. These include: fever, chills or sweats, cough, sore throat, shortness of breath, runny nose or loss of sense of smell;
 - d. have been tested for COVID-19 and are awaiting test results;
 - e. are required under public health directions to be in isolation or quarantine or if experiencing any of the symptoms of COVID-19; or
 - f. fail to comply with any Conditions of Entry.
21. In these circumstances, bookings will not be exchanged or refunded unless required by law (including the Australian Consumer Law).

Liability

22. You enter the Premises at your own risk. To the maximum extent permitted by law, GV shall not be responsible for any loss, damage, harm or injury arising from your entry to, or any recreational activity that you participate in, or observe, at, in, or in the vicinity of the Premises.
23. Whilst GV has implemented all legally required and recommended control measures in relation to the COVID-19 pandemic, all entrants to our Premises acknowledge and accept that there currently remains an unquantifiable risk of transmission of COVID-19. All persons are assumed to have assessed this risk of transmission, including through consideration of their own health condition, in making the decision to attend the Premises.

Other conditions

24. These Conditions of Entry prevail in the event of inconsistency with any specific conditions which may apply to your use of the Garden City shopping centre facility.

Privacy statement

25. We collect, use and disclose personal information in accordance with our Privacy Statement, which is available at <https://sevenrooms.com/en/privacy-policy/>.

Complaints and feedback

26. Patrons are encouraged to provide feedback on the services provided by GV. For information on how to provide feedback to GV email info@goldenvision.com.au.

Further Information

27. Our GV team are committed to providing you with the best experience possible. Please be kind and respectful to our team and to those around you. We appreciate your compliance and understanding to ensure your welfare and safety.

Signing of disclaimer

28. As a Condition of Entry you (or at least one member of your group participating in a recreational activity at the Premises) must sign the disclaimer and release provided to you by GV staff.